Billing policy & fee information

From 2 November 2026

Our practice is a Medicare Bulk Billing Practice meaning we will bulk bill all Medicare-eligible patients for all eligible services under the program. This will include standard appointment types such as routine GP consultations, health assessments and chronic conditions management plans and reviews (where eligible). Valid Medicare card required. We encourage you to speak with us if you are unsure whether the services you are receiving will be bulk billed or whether there will be an out of pocket expense. Please ask our friendly reception team for more details.

	Consultation fee
Standard	$101.50
Long	$142.10
Prolonged	$182.70

Fee payments

Where there is a fee, fees are payable at the time of your consultation.

We have systems in place for our friendly team to process your Medicare rebate claims on the spot.

Weekends, public holidays and after hours services

Fees may vary for consultations occurring on weekends and outside our normal business hours. These costs will be provided by our friendly reception team.

Additional treatment room usage fees

Some services may still incur a fee including minor procedures, skin procedures and patients who need to visit our treatment room for the services. This fee covers the care provided by our nurses, including dressings, wound care and other procedures.

Results reviews and other services

Some services such as reviews of results or follow-up appointments may be bulk-billed. Other services like procedures, tests and vaccinations may incur additional costs. You will be informed of these in advance.

Worker compensation, insurance and occupational health

We do not bill WorkCover directly unless you have a letter accepting your claim that includes a claim number and billing information. If you do not have such a letter, we will bill you as normal and you will need to seek reimbursement from your employer or WorkCover.

Cancellation policy

If you are unable to attend your scheduled appointment, please contact us to change your appointment time or cancel. We require 2 hours notice for cancellations of appointments. A fee of $53 may be charged for repeated cancellations at short notice or non-attendance of appointments. Please note that this fee is not eligible for the Medicare rebate.

Your next booking

Book your next appointment online at ochrehealth.com.au
or download our free Ochre Health App to book, add to calendar, check in and get reminders and updates.

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