Billing policy & fee information

From 2 November 2026

Doctors practicing at Ochre are independent practitioners and they bill privately. This means patients will be charged a fee that is higher than the Medicare rebate for their consultation, in other words the Medicare rebate patients receive after paying their bill will only cover part of the total cost. These billing arrangements apply to both face-to-face and telehealth consultations. The only exceptions are DVA cardholders. Pensioners and Health Care cardholders "may" receive discounted fees.

Please Note: Each GP may charge a different fee for their own patients.

	Consultation fee	Medicare rebate	Out of pocket
Standard	$101.50 - $121.80	$45.05	$56.45 - $76.75
Long complex	$182.70 - $203.00	$87.10	$95.60 - $115.90
Prolonged	$203.00 - $284.20	$128.35	$74.65 - $155.85

Fee payments

Fees are payable at the time of your consultation.

We have systems in place for our friendly team to process your Medicare rebate claims on the spot.

Additional fee information

A discounted fee "may" be charged for Pensioners/HCC Holders at: $95.00
Early hours or After-hours appointments will also incur higher fees.
Some doctors at the practice charge an After 4PM Fee.
Saturday consults are billed at a higher rate.

Additional treatment room usage fees

Patients who need to visit our treatment room may be charged a fee for the services they receive in addition to their consult. This fee covers the care provided by our nurses, including dressings, wound care, procedures, tests and vaccinations. You will be informed of these in advance.

Results reviews and other services

Some services like results reviews, procedures, tests and vaccinations may incur additional costs. You will be informed of these in advance.

Worker compensation, insurance and occupational health

We do not bill WorkCover directly. Payment is required on the day of consultation. We will bill you normally and you can seek reimbursement from your employer or WorkCover insurance.

Cancellation policy

If you are unable to attend your appointment, please contact us within 2 hours of your "scheduled" appointment time. A fee will be charged for cancellations at short notice or non-attendance of appointments. Please note that this fee is not eligible for the Medicare rebate.

Your next booking

Book your next appointment online at ochrehealth.com.au
or download our free Ochre Health App to book, add to calendar, check in and get reminders and updates.

Ochre MEDICAL CENTRE Telegraph Road