

Billing policy & fee information

From 1 August 2025

Ochre Medical Centre Wollongong is a privately billing practice. The doctors who consult here are independent practitioners and set their own fees. Bulk billing and discounted fees are offered at the doctor's discretion.

These billing arrangements apply to all consultation types, including face-to-face, phone, and video appointments.

Weekdays	Consultation fee	Medicare rebate	Out of pocket
Standard	\$100.00	\$43.90	\$56.10
Long (20-29min)	\$155.00	\$84.90	\$70.10
Long (30-39min)	\$185.00	\$84.90	\$100.10
Prolonged (40-59min)	\$260.00	\$125.10	\$134.90
Extended (Over 60mins)	\$360.00	\$202.65	\$157.35

Saturdays	Consultation fee	Medicare rebate	Out of pocket
Standard	\$120.00	\$57.15	\$62.85
Long (20-29min)	\$175.00	\$98.00	\$77.00
Long (30-39min)	\$205.00	\$98.00	\$107.00
Prolonged (40-59min)	\$280.00	\$137.40	\$142.60
Extended (Over 60mins)	\$400.00	\$233.30	\$166.60

Fee payments

Fees are payable at the time of your consultation.

We have systems in place for our friendly team to process your Medicare rebate claims on the spot.

Additional treatment room usage and card payment fees

Patients who need to visit our treatment room may be charged a fee for the services they receive in addition to their consultation fee. This fee covers the care provided by our nurses, including dressings, wound care and other procedures.

We also pass on the transaction processing fee to patients who choose to pay by card at the level we are charged. This applies to credit cards, debit cards and EFTPOS, including payments made via electronic devices.

Results reviews and other services

Some services such as reviews of results or follow-up appointments may be bulk-billed. Other services like procedures, tests and vaccinations may incur additional costs. You will be informed of these in advance.

Cancellation policy

If you are unable to attend your scheduled appointment, please contact us to change your appointment time or cancel. We require 4 hours notice for cancellations of appointments. A fee may be charged for repeated cancellations at short notice or non-attendance of appointments. Please note that this fee is not eligible for a Medicare rebate.

Your next booking

Book your next appointment online at ochrehealth.com.au or download our free Ochre Health App to book, add to calendar, check in and get reminders and updates.

